

# MOHAMED MOHAMUD

Columbus, OH | [linkedin.com/in/mohamed-2-mohamud](https://www.linkedin.com/in/mohamed-2-mohamud) | [mmohamud25.github.io/porfolio](https://mmohamud25.github.io/porfolio)

*Cybersecurity Professional | IT Support | CompTIA Security+ (In Progress)*

## PROFESSIONAL SUMMARY

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IT and security professional with 3+ years of hands-on experience in technical support, physical security, and operations management. Currently pursuing CompTIA Security+ certification and a Master's in Business Analytics. Passionate about protecting systems and communities — demonstrated through both cybersecurity studies and founding two mission-driven organizations. Eager to transition into an information security or IT security analyst role.

## CERTIFICATIONS & TRAINING

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- CompTIA Security+ — In Progress (Expected 2025)
- Google Data Analytics Professional Certificate
- IBM Data Analytics Professional Certificate

## TECHNICAL SKILLS

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**Security & Networking:** Network security fundamentals, access control, incident response, physical security protocols, Zero Trust principles

**Operating Systems & Support:** Windows, hardware/software troubleshooting, ticketing systems, endpoint configuration

**Cloud & Data:** AWS, Microsoft Azure, BigQuery, Google Analytics, Power BI, Tableau

**Programming & Scripting:** Python (Pandas, NumPy), SQL, MySQL, R, HTML/CSS, React.js

**Tools:** Excel, MATLAB, Adobe After Effects, PowerPoint, UI/UX Design

**Languages:** English (fluent), Somali (native), Arabic (conversational)

## PROFESSIONAL EXPERIENCE

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**Student Desktop Technician** | Franklin University *Columbus, OH · Dec 2023 – Present*

- Provide Tier 1/2 technical support via phone, email, and in-person for hardware, software, and network issues across campus
- Configure, install, and maintain computers, printers, projectors, and AV systems in classrooms and offices
- Manage and resolve tickets through a structured ticketing system; collaborate with IT team to handle escalated issues
- Apply security best practices during device setup, including account provisioning, software controls, and access management

**Security Officer (Senior)** | Allied Universal *Westerville, OH · Feb 2023 – Present*

- Monitor and patrol facilities to enforce security protocols, achieving a 30% reduction in reported security incidents
- Control access points by verifying credentials and ensuring only authorized personnel enter secured areas, directly applicable to physical access control principles in cybersecurity
- Respond to alarms and emergencies; coordinate with law enforcement and document incidents in detailed reports
- Conduct camera surveillance reviews and apply critical thinking to identify and respond to potential threats

**Founder & Executive Director** | Kulan Institute of Learning *Columbus, OH · 2023 – Present*

- Founded and operate an educational nonprofit delivering AI and cybersecurity courses to underserved Somali-American communities
- Developed full course curriculum for Cybersecurity Fundamentals and AI for Beginners, including bilingual (English/Somali) instructional content
- Manage operations, partnerships, content production, and program delivery across YouTube and live workshops

**Co-Founder & CEO** | Rise Community Development *Columbus, OH · Apr 2022 – Present*

- Co-founded a youth-focused nonprofit; led strategic planning, grant fundraising, and community partnerships
- Oversaw operations, staff, and volunteers; acted as public spokesperson for organizational mission

**Supervisor Security Officer** | Allied Universal *Westerville, OH · May 2022 – Feb 2023*

- Supervised a team of security officers; conducted high-security area patrols and managed incident response
- Reviewed camera feeds and applied investigative techniques to identify and neutralize potential threats
- Delivered weekly training sessions on security best practices and protocol updates

## PROJECTS

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**Cybersecurity Fundamentals Course** | Kulan Institute of Learning *· 2024*

- Developed a 20+ slide curriculum covering CIA Triad, threat actors, Zero Trust architecture, and network defense
- Created bilingual instructional materials and recorded video lessons for YouTube distribution

**Cyclistic Bike-Share Data Analysis** | *Columbus, OH · 2024*

- Cleaned and processed large datasets using SQL and Google Sheets; built Tableau dashboards with heatmaps and usage trends
- Identified behavioral differences between user segments and proposed data-driven marketing strategies

**Public Records Demographic Analysis** | *Columbus, OH · 2023*

- Used Python (Pandas, NumPy) to analyze enrollment and budget data; identified disparities in resource allocation
- Designed interactive Tableau dashboards to visualize findings for stakeholder presentations

## EDUCATION

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**Master of Science, Business Analytics (GPA: 4.0)** | Franklin University *Columbus, OH · Sep 2024 – Jun 2026*

**Bachelor of Science, Business (GPA: 3.5)** | Franklin University *Columbus, OH · Sep 2022 – Jun 2024*

**Associate of Science, Computer Science (GPA: 3.4)** | Columbus State Community College *Columbus, OH · Aug 2019 – May 2022*